Complaint about meters - Format V - Feb'24								
Service Area	**Standard**	**Pending complaint of the previous month**	**Complaint received during the month**	**Total Complaint**	**Complaints attended during the month**			**Balance complaint to be attended**
					Within Specified Time	**Beyond specified time**	**Total**	
1	**2**	**3**	**4**	**5=3+4**	**6**	**7**	**8=6+7**	**9=5-8**
Complaint lodged for accuracy test of meter-Fast	15 days	295	1534	1829	1009	0	1009	820
Complaint lodged for accuracy test of meter-Slow		0		0			0	0
Complaint lodged for defective / stuck meter	15 Days	125	838	963	845	0	845	118
Complaint lodged for burnt meter	3 Days	154	1211	1365	1252	0	1252	113
Complaint lodged for stolen meter	15 Days	2	5	7	7	0	7	0
Note : i) Pending complaint of the previous month may vary depends upon the cases rejected & reopned due to the reasons at consumers end ii) Rejected cases not considered								